



Welcome to Route 66 Motor Inn

Welcome	1
Check In	2
APPLIANCE/TV/Wi-Fi	3
Internet and TVs	4
A/C Not Working?	5
Inhouse Policy & Code of conduct	6
No smoking	8
Check Out	9
Contact	10
Restaurant	11



Welcome

Welcome to one of the Emeralds newest and well appointed motels. Our 62 custom designed rooms are air-conditioned and contain a 32-inch plasma TV, high-speed internet, well-equipped kitchenette, bathroom stocked with luxury toiletries and include private parking and flexible designs to suit every traveler. Route 66 Motor Inn was purpose built, offering you an exceptional blend of comfort and convenience.

Whether you are visiting Emerald for business or pleasure, our motel has a room or apartment to suit. With large flexibly designed rooms, individual parking and a selection of outdoor patios we have the perfect setting for guests travelling alone, with family, friends or colleagues.

Updated terms and conditions are available on our website.



Motor Inn

Check In

During your stay if you have any issues you are more than welcome to contact reception by pressing 9 from your room telephone anytime. We are here to make your stay more enjoyable.

Please check the room for any issues that make your stay uncomfortable.

Please report any breakages, missing items or damaged property on arrival. Room change may be possible if you let us know the issue within 15 min of your check in time and any acceptable issue with the room.

Car parking is available on the property and 1 car space is allocated per unit based on the availability. Car park for the central building is around the building and strictly not allowed to park in front of any other unit. Do not park your car in front of other units.

Please place your "DO NOT DISTURB" sign outside of your room to ensure your privacy. If you require room service please put the sign "Please make my room" Outside of your room.



APPLIANCE

RANGE HOOD

To operate the hood, pull the range hood forward and you will find the switches on the right-hand side.

MICROWAVE

Refer to Sharp Operation Manual which can be found in the Kitchen Drawer under the Cutlery.

CLOCK/RADIO

To set the alarm, press and hold the ALARM button on top of the clock/radio, then press the HOUR and and/or the MINUTE buttons to adjust your desired time, then release the ALARM button. You can choose whether you wish to wake up to an alarm or to the radio by selecting either AUTO or BUZZER on the left side of the clock/radio. If you wish to go to sleep with the radio on, select your desired radio station on the right-hand side of the clock/radio and then push the snooze button. The radio will play for 59 minutes before automatically turning off.

SAFE

Please ask the reception for the key.

Please note that there will be a \$50 deposit.



Internet and TVs

INTERNET CONNECTION (WIFI)

Go to settings on your device > select WIFI > Please select Route 66 Customer WIFI network. IF you need assistance please contact reception on 9.

If you like to connect to your laptop using cable, we have ethernet cables in the reception. Please call reception 9 for a cable.

TELEVISION SETS

TV not working?

Using the input button on your remote select HDMI/DVI1 option (keep pressing the input button to change your selection).

Restart TV: Switch OFF and Switch back ON TWO tv switches behind the TV.

If the TV is still not working please Call reception number 9.



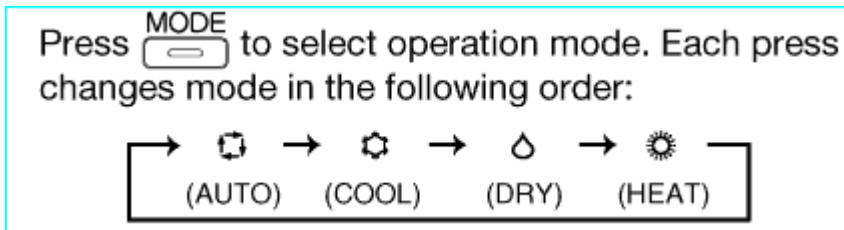
A/C Not Working?

The Aircon remote is located next to one of the picture frames.

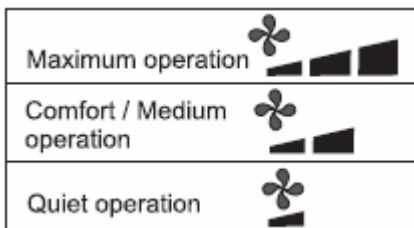
Is the key card in the power slot?

Power slot is located above the kitchen sink at the entrance.

Select appropriate mode in A/C



Select Fan Speed



Select **Vane towards** you and wait for 10 min to heat or cool air.

The Aircon remote is located next to the picture frame next to the bed.

Call reception on 9 if you have any trouble.



Inhouse Policy & Code of conduct

1. Guests shall acquaint themselves with the fire safety procedures and comply immediately with fire or other safety drills, alarms and instructions.
2. **Small Pets and Animals:** No pets and animals are allowed within our guest rooms. There is a \$200 cleaning fee applied if we find if there is a pet inside the room.
3. Guests shall behave appropriately and with discretion at all times, respectful of the Hotel environment and staff, as well as of other guests.
4. During the quiet hours from 8:30 pm to 7am, guests shall be particularly considerate and refrain from any conduct that could disturb others in the vicinity.
5. Parties or gatherings of more than 5 people are not permitted in the Hotel.
6. Food must be consumed only in rooms and food waste must be properly disposed of.
7. The facilities of the Hotel are for the enjoyment of all guests. To this end, care shall be taken to respect the infrastructure. In particular, furniture shall not be moved and nothing may be fixed to furniture or walls.
8. Guests are expected to keep their rooms and the common areas clean and tidy at all times.

9. Proper care should be taken of personal valuables. The Route 66 Motor Inn is not responsible in the event of their theft, loss or damage.
10. If there is any misconduct, Route 66 Motor Inn management has the authority to vacate the room with no refund.

The *Traveller Accommodation Providers (Liability) Act 2001* changes the common law about *innkeeper's liability*. Under the Act, an *accommodation provider* may be liable to make good any *loss of a guest's property* in certain circumstances even though the loss is not caused by the *fault* of the accommodation provider, or the provider's *agent*.

The strict liability of the accommodation provider under the Act—

- applies only to a guest of the accommodation provider on a day when an *accommodation unit* is *provided* for the use of the guest
 - is limited to \$250 for each accommodation unit provided for the use of the guest on the day, unless the guest's property was placed in *safe custody facilities*.
 - does not cover *motor vehicles* and things owned by the guest left in or on motor vehicles. *Note: Words appearing in italics and bold have a special meaning under the Traveller Accommodation Providers (Liability) Act 2001.*



No smoking

Smoking is not permitted in any room of Route 66 motor Inn. Any guest that smokes in any room and/or smokes outside the room and causes smoke to enter the room and deposit odor causing residues, on all bedding, curtains and carpet..., such odor deters a reasonable person from using the room, a charge of \$200 per day and each day that the room is considered unusable and for up to 7 days will be charged to the supplied credit card.



Check Out

Check Out time: We ask you to vacate your room by 10:00 am on the day of departure. For special arrangements or extensions, please contact reception. A later departure may be available, however a late checkout fee may apply.

Lost Items: Please make sure you take all your belongings. If you forget any item in your room, it is your responsibility to contact reception and organize pickup. Lost and Found items will be kept by the Housing Service for 1 week. They can be retrieved at the Hotel Reception. Perishable items will be disposed of immediately.

Settle Account: Please settle your account before you checkout unless it is already organized. The restaurant charges or damaged property will be added to the supplied credit card.

Clean: If you use any coffee cups, utensils etc.. We provide washing detergent to clean, but It is up to you to clean or not. This does not apply to restaurant dishes. I.e If you order anything from the restaurant, you do not need to wash the dishes.

Please drop your key in the drop box located outside the reception.



Motor Inn

Contact

For emergency or life threatening Please call 000

Dial 9 from the room phone to contact the reception. Reception is open from 7:30 am to 7:30 pm (varies on weekends and public holidays).

After hours please press the doorbell button located outside the reception. After hours, the mobile contact number is displayed on the reception door.

Flashing light on your telephone means there is a message, dial 500 and follow the instructions. If you wish to speak to someone in another room, dial their room number.

Local police: 074983 8100 After hours: 131 444



Restaurant

Call 230 to place an order

Dinner: Restaurant is open for dinner from Mon to Fri 5:30pm to 8:30pm*. (*Subjected to change anytime without prior notice. Or We may close the restaurant without any prior notice. Please contact the reception for updated information.)

Breakfast : Please contact restaurant during dinner times

Lunch: Lunch packs are available. To place an order please call the restaurant during dinner times.

Please find the menu in the next pages.

All the restaurant charges will be charged to your supplied credit card unless the arrangements are made. We settle all the accounts the night before your departure date.