



Motor Inn

Welcome to Route 66 Motor Inn

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WiFi Password: Route662008



Welcome

Welcome to one of Emerald's newest and most well-appointed motels. Our 62 custom-designed rooms are air-conditioned and contain a 50-inch LCD TV, high-speed internet, a well-equipped kitchenette, a bathroom stocked with luxury toiletries, and include private parking and flexible designs to suit every traveler. Route 66 Motor Inn was purpose-built, offering you an exceptional blend of comfort and convenience.

Whether you visit Emerald for business or pleasure, our motel has a room or apartment to suit. With large flexibly designed rooms, individual parking, and a selection of outdoor patios we have the perfect setting for guests traveling alone, with family, friends, or colleagues.

Updated terms and conditions are available on our website.

Updated guest information available on

<https://route66motorinn.com.au/rooms/>

Guest Information Compendium



Check-In

If you have any issues during your stay, please contact reception by pressing 9 from your room telephone anytime. We are here to make your stay more enjoyable.

Please report any breakages, missing items, or damaged property on arrival. Room change may be possible if you let us know the issue within 15 min of your check-in time and any acceptable issue with the room.

Car parking

Car parking is available on the property, and 1 car space is allocated per unit based on availability. The car park for the central building is around the building, and they are strictly not allowed to park in front of any other unit. Do not park your car in front of another room. Please note this is unsecured parking meaning parking at your own risk.

Housekeeping services:

Please place your "DO NOT DISTURB" sign outside your room to ensure privacy. If you require room service, please sign "Please make my room" outside your room. Housekeeping services are not available on Saturdays, Sundays, and public holidays. If you require fresh towels, kindly contact reception for assistance.

Please make sure you take valuable items with you. Please do not leave valuable items such as jewelry, cash, or other essentials in your room. Management is not responsible for any loss or damage to your belongings.

Guest laundry

Guest laundry is located between rooms 106 and 107. They accept one-dollar coins only. You need four for washing and four for drying. There are line hangers if you like to use them.



Internet and TVs/WiFi

INTERNET CONNECTION (WiFi)

Go to settings on your device > select WIFI > Please select Route 66 Customer WIFI network(Any network that says Route 66 Customer WiFi/Guest WiFi). The password is Route662008.
If you need assistance, please contact reception on 9.

TELEVISION SETS

Is the TV not working?

There are two TV remotes:

1. TCL Remote
2. Channel only Remote
 - Using the input button on TCL Remote, select the HDMI1 option.
 - Use Channel only remote to change the channels.
 - Restarting the TV may fix the issue. Switch OFF and Switchback ON TWO tv switches behind the TV.

If the TV is still not working, please call reception on number 9.





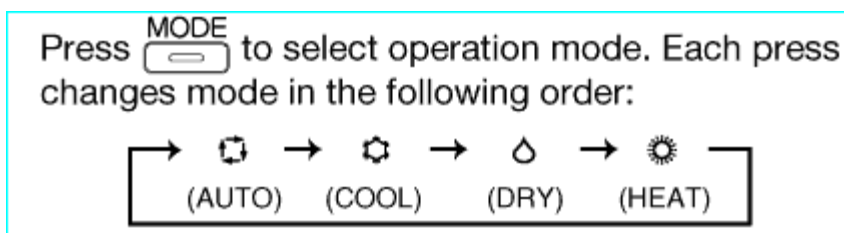
A/C Not Working?

The Aircon remote is located next to one of the picture frames.




Is the keycard in the power slot?

The power slot is located above the kitchen sink at the entrance.

Select an appropriate mode in A/C.



Select Fan Speed

Maximum operation	
Comfort / Medium operation	
Quiet operation	

Select **Vane towards** you and wait for 10 min to heat or cool air.

The Aircon remote is next to the picture frame beside the bed.

Call reception on 9 if you need any help.



Inhouse Policy & Code of Conduct

1. Guests shall acquaint themselves with the fire safety procedures and comply immediately with fire or other safety drills, alarms, and instructions.
2. **Small Pets and Animals:** No pets and animals are allowed within our guest rooms. A \$200 cleaning fee is applied if we find a pet inside the room.
3. Guests shall behave appropriately and with discretion at all times, respectful of the Hotel environment and staff and other guests.
4. During the quiet hours from 8:30 pm to 7 am, guests shall be particularly considerate and refrain from any conduct that could disturb others in the vicinity.
5. Parties or gatherings of more than five people are prohibited in the Hotel.
6. Food must be consumed only in rooms, and waste must be appropriately disposed of.
7. The facilities of the Hotel are for the enjoyment of all guests. To this end, care shall be taken to respect the infrastructure. In particular, furniture shall not be moved, and nothing may be fixed to furniture or walls.
8. Guests are expected to keep their rooms and the common areas clean and tidy at all times.
9. Proper care should be taken of personal valuables. The Route 66 Motor Inn is not responsible for their theft, loss, or damage.

10. Route 66 Motor Inn management has the authority to vacate the room with no refund if there is any misconduct.

The *Traveller Accommodation Providers (Liability) Act 2001* changes the common law about *innkeeper's liability*. Under the Act, an *accommodation provider* may be liable to make good any *loss of a guest's property* in certain circumstances even though the loss is not caused by the *fault* of the accommodation provider, or the provider's *agent*.

The strict liability of the accommodation provider under the Act—

- applies only to a guest of the accommodation provider on a day when an *accommodation unit* is *provided* for the use of the guest

- is limited to \$250 for each accommodation unit provided for the use of the guest on the day, unless the guest's property was placed in *safe custody facilities*.

- does not cover *motor vehicles* and things owned by the guest left in or on motor vehicles. *Note: Words appearing in italics and bold have a special meaning under the Traveller Accommodation Providers (Liability) Act 2001.*



No smoking

Smoking is not permitted in any room of Route 66 Motor Inn. Any guest that smokes in any room and/or smokes outside the room and causes smoke to enter the room and deposit odor-causing residues, on all bedding, curtains, and carpet..., such odor deters a reasonable person from using the room, a charge of \$200 per day and each day that the room is considered unusable and for up to 7 days will be charged to the supplied credit card.

No pets are allowed in the room. Penalties apply.



Check Out

Check Out time: We ask you to vacate your room by 10:00 am on the day of departure. For special arrangements or extensions, please contact reception. A late departure may be available, however, a late checkout fee may apply.

Lost Items: Please make sure you take all your belongings. Contact reception and organize pickup if you forgot an item in your room. The Housing Service will keep lost and Found items for one week. They can be retrieved at the Hotel Reception. Perishable items will be disposed of immediately.

Settle Account: Please settle your account before checkout unless it is already organized. The restaurant charges or damaged property will be added to the supplied credit card.

Clean: If you use any coffee cups, utensils, etc. We provide washing detergent to clean, but It is up to you to clean. This does not apply to restaurant dishes. I.e. If you order anything from the restaurant, you do not need to wash the dishes.

Please drop your key in the drop box located outside the reception.



Contact

For emergency or life-threatening Please call 000

Dial nine from the room phone to contact reception. Reception is open from 7:30 am to 7:30 pm (varies on weekends and public holidays).

After hours, please press the doorbell button located outside the reception. After hours, the mobile contact number is displayed on the reception door.

A flashing light on your telephone means there is a message. Dial 500 and follow the instructions. If you wish to speak to someone in another room, dial their room number.

Local police: 074983 8100 After hours: 131 444



Restaurant

Call 230 to place an order.

Dinner: The restaurant is open for dine-in and room service from Mon to Thur 5:30 to 8:00 pm*. Fri and Sat 6:30 pm 8:00 pm. On Weekends and public holidays, we only deliver to the room. (* hours are subject to change at any time without prior notice. Or We may close the restaurant without any prior notice. Please contact reception for updated information.)

Breakfast: Please contact the restaurant during dinner times.

Lunch: Lunch packs are available. To place an order, please call the restaurant during dinner times.

All the restaurant charges will be charged to your supplied credit card unless the arrangements are made. We settle all the accounts the night before your departure date.

If you need help, please call 9 on reception.